

GREATER COLUMBIA BEHAVIORAL HEALTH Policies and Procedures

Category: Clinical
 Approved On: 09/25/2003
 Approved By: The Board of Directors
 Revised: 08//25/05; 01/24/06
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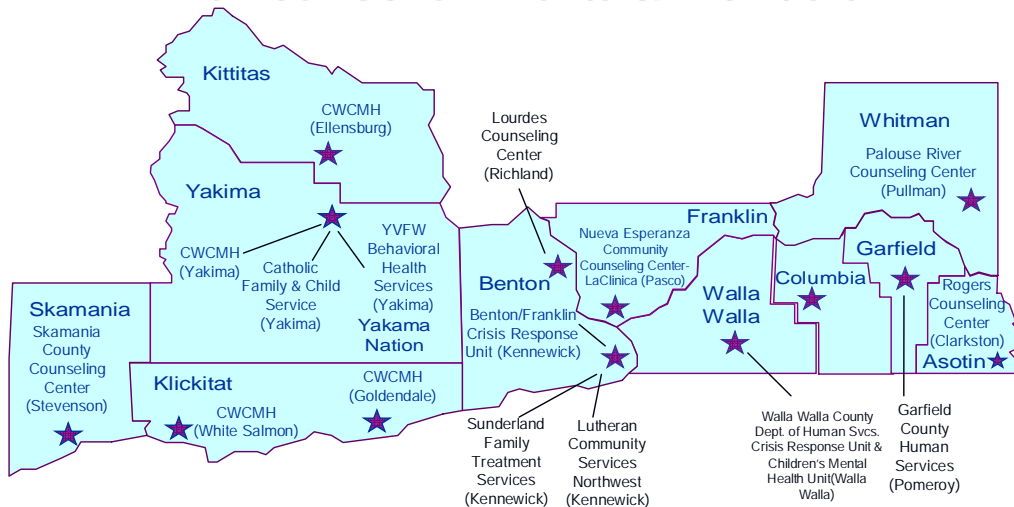
No: CL308.02

Title: Children's Service Delivery Protocol

I. Purpose:

The Children's Service Delivery Protocol outlines expectations for effective partnerships and communication between child serving agencies to address the multiple needs of children, provide seamless coordination and integration of services for children and their families within the 11-county Greater Columbia Behavioral Health (GCBH) region.

Greater Columbia Behavioral Health Member Governments & Providers



II. Local Initiative:

Throughout GCBH there is ongoing communication and collaboration at the local level between mental health providers and child serving agency representatives. Representatives from the following allied systems at the local county level are to be involved in regular local children's services committee meetings to foster productive and collaborative working relationships to improve service coordination among allied systems:

- A. Mental Health
- B. Children's Administration (CA)
- C. Juvenile Rehabilitation Administration (JRA)
- D. Local Juvenile Justice
- E. Division of Developmental Disabilities (DDD)
- F. Educational Service District (ESD)
- G. Local School Districts
- H. Public Health/Local Health Jurisdiction

III. System Values:

- A. Promote service coordination and integration among child serving agencies.
- B. Support collaborative decision-making.
- C. Individualized and tailored care to meet the service recipient's needs.
- D. Child-Centered and Family-Focused: The child's family should be involved in all aspects of planning and delivery of services and assessment and treatment are based on individual and family strengths.
- E. Provide services to the child and family in the most normative, least restrictive setting that promotes the safety of the child, family and community.
- F. Cultural Competence: Services provided are responsive to the cultural, racial and ethnic diversity of the populations served.
- G. Respect the dignity and confidentiality of the child and their family members.

IV. Greater Columbia Behavioral Health (GCBH) Expectations:

The local children's services committee meetings will serve as a forum to meet the purpose of this protocol. These meetings will provide the opportunity to address a variety of areas to improve coordination and integration of services for children with multiple needs. These include but are not limited to the following:

- A. Encourage child serving agencies to participate in case staffings.
- B. Address gaps in services for vulnerable children and families.

- C. Evaluate access to a comprehensive array of services for children and families.
- D. Identify opportunities for program enhancement and development.
- E. Coordinate cross system training for families and professionals.
- F. Continue to enhance access to emergency services and the coordination of emergency services among child serving agencies.
- G. Share crisis plans.
- H. Support coordinated discharge planning among child serving agencies.
 - I. Share best practices.
 - J. Share information to promote integrated services.

V. Scheduled Review of this Policy:

The review of the GCBH policies and procedures manual is on a two year cycle. The GCBH policy review and revision approval process is a three month process. This policy is scheduled to be reviewed every second year:

- A. by GCBH staff by September of even years,
- B. by the Regional Advisory Board (RAB) by October of even years,
- C. by the GCBH Board of Directors by November of even years, and
- D. outside of the schedule if required.

Reviewed:

Date:

/S/ William Wilson, DrPH
 William Wilson, DrPH
 Interim Director

9/28/06